

To All Citrus Heights Water District Customers:

The United States Environmental Protection Agency (USEPA) and the State Department of Public Health (Department) have established strict quality standards for drinking water. These standards are designed to protect consumers from waterborne disease, organisms and harmful chemicals.

The Citrus Heights Water District is committed to ensuring the delivery of a reliable, high-quality water supply at a reasonable cost to all consumers.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

Monitoring Requirements Not Met for Citrus Heights Water District

Our water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the 3rd Quarter of 2007 we did not test for Total Trihalomethanes (TTHMs) and five Haloacetic Acids (HAA5s) per Disinfection Byproducts Rule 1 sampling requirements.

What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we took, and when samples should have been taken.

Contaminant	<i>Required Sampling Frequency</i>	<i>Number of Samples Taken</i>	<i>When All Samples Should Have Been Taken</i>
TTHM's (Total Trihalomethanes)	4 samples every quarter annually	4 samples 1 st , 2 nd , and 4 th quarter	4 samples 1 st , 2 nd , 3 rd , and 4 th quarter
HAA5's (Haloacetic acids)	same	same	same

What happened? What is being done?

Miscommunication with the laboratory that performs water quality testing for Citrus Heights Water District resulted in these samples not being taken during the third quarter. When the error was found, the samples were taken 11 days after the quarter ended. All required and late TTHM and HAA5 samples collected during the first, second and fourth quarter met drinking water standards.

To insure this will not happen again, CHWD has changed the sampling date and verification procedures.

For more information, please contact Brian Hensley at (916) 725-6873 or Citrus Heights Water District, P.O. Box 286, Citrus Heights, CA 95611.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, and OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by the Citrus Heights Water District.

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